

Vacay Village of Pensacola, LLC Rules and Policies

- **ARRIVAL/DEPARTURE TIME AND CANCELLATION:** Arrival time for RV pads is 12 pm; departure time is 11 am. Arrival time for rental units is 3 PM, departure time is 11 AM. For Nightly guests, cancellation must be received by 7 days prior to arrival for a full refund. Any cancellation received from 3 to 7 days prior to arrival will receive a 50% refund. Any cancellation received less than 3 days prior to arrival will receive no refund. Daily, Weekly and Monthly guests must pay in full up front, up to a 30-day stay. Refunds will not be issued for early departure. No exceptions.
 - **QUIET TIME:** 10 pm-8 am. Please be considerate of others. No loud music at any time. Quiet time is strictly enforced by on-site security/management.
 - **EARLY ARRIVAL OR EXTENDED STAYS:** If you will be needing a check-in time sooner, please call ahead and see if we can accommodate that. If you plan on staying longer, the earlier you re-register, the better your chance of keeping your same site.
 - **SPEED LIMIT:** Please maintain a speed of 10 mph or less throughout the property.
 - **SEWER:** Your sewer hose must be fastened at both ends using a connector or a rubber donut. Our connectors are threaded, so if your hose is threaded, you are good to go.
 - **CHILDREN:** Children under age 17 should ALWAYS be under the direct supervision of a parent/guardian. Children should never be left unattended. We are not responsible for their safety or welfare. You are solely liable for their behavior, including paying for anything they damage. Initials: _____
 - **PETS:** WE ARE PET-FRIENDLY, and well-behaved, vaccinated pets are welcome, but must be on a leash when outside your vehicle and attended at all times except in the fenced dog park (soon to be installed). A two (2) pet maximum is allowed per reserved lot. There is an additional charge of \$5 per pet per day for any pets over 2 per RV pad. Always clean up after pets. We have provided pet "doggie bag" stations in multiple places along the drive, so please use them to clean up after your pet, and deposit it in the many garbage cans arranged around the park. Do not leave pets tethered or in a pen outside when you are absent. No animals are allowed in the showers or bathroom sinks for bathing purposes. We have provided a dog-washing station at the back of the Clubhouse for this purpose. Owner is responsible for their pets and their actions. The following dog breeds are not permitted on property - Pitbulls, Dobermans, Rottweilers or German Shepherds, (or any other dog with an aggressive nature. If a dog of one of these breeds is a certified Service Animal, or has a current Canine Good Citizen Certification from the AKC (AKC CGC) that you provide to management, they will be allowed in the park). THERE ARE TIMES WHEN AKC CGC DOGS ARE ALLOWED TO PLAY OFF LEASH IN CERTAIN AREAS, BUT OWNER REMAINS RESPONSIBLE FOR ANY AGGRESSIVE BEHAVIOR ON THE PART OF THEIR DOGS. Initials: _____
 - **TRASH:** A trash dumpster is located just outside the gate, by the office, and is provided for your personal trash only. Please do NOT use the black trash cans located inside the gate around the property for your personal household trash - only use the dumpsters for this. All trash must be bagged & tied. DO NOT leave trash outside by your RV, or on the outside of the dumpster. (Animals get into it and make a real mess!). Sites are to be kept clean and orderly at all times as determined by management. If your area outside your RV is too messy, you can and will be asked to clean it up immediately or leave.
 - **INSURANCE:** All RV's should be equipped with a surge protector due to insurance requirements. Initials: _____
 - **CLEAN UP AFTER YOURSELF:** The clubhouse kitchen and clubhouse game area is available for guests' use, but please clean up after yourself completely. Use of the kitchen or clubhouse without cleaning up afterwards will be grounds for ejection.
 - **CLEANING OF VEHICLES:** Washing vehicles in the park is prohibited, however, keeping your RV clean and in good repair is required. If you would like to wash your vehicle, check with the office staff and we can recommend a local car wash. Initials: _____
- INTERNET:** We offer very good, high-speed WiFi for \$3.95 per day, \$6.95 for 3 days, \$14.95 per week, or \$39.95 per month, \$159.95 for 6 months. If you order the service,

you will receive a password to access the WiFi at that time. If you experience problems with your connection, please contact Skyweb at (989) 771-7100.

- **NO FIREWORKS ALLOWED. NO OPEN FIREARMS DISPLAYED.** Use of any open flame device besides grills in public areas, toxic chemicals, or any other hazardous equipment or supplies in the RV Park is prohibited. We have several fire pits on property that you are free to use on a first-come, first-served basis. The “Great Fire Pit” near the Clubhouse is a wonderful place to meet your neighbors, or enjoy the fun of a campfire in a larger setting that accommodates larger groups. Just know that it is available to all our guests even if you have a large group. Please be friendly and respectful so we can all enjoy the magical atmosphere that Vacay Village has to offer.
- **FIREWOOD:** Absolutely no transported (out of state) firewood is permitted. This is a State law and is required to protect our beautiful flora and fauna. If you would like to build a fire in the fire ring in the general fire pits on property, please purchase a bundle of firewood from the office, or you can do so online when first making your reservation. No outside firewood or collecting of firewood onsite is permitted.
- **FIRES:** Fires in general are permitted unless prohibited by local ordinance when fire danger is present. When lighting a fire, please treat it with respect and extinguish it completely before going to bed.
- **PARKING:** One vehicle per campsite. There are limited storage spaces available for a small fee upon request for additional vehicles, boats or trailers – ask at the office for details. Please park your allowed single car parallel to your RV, or in front of it if you have one of our longer lots, and out of the main drives.
- **SWIMMING:** Swimming on property is at your own risk. We do not have lifeguards on duty. Swimming pool is open from dawn to dusk. Any children under the age of 14 must be accompanied by an adult at all times when inside the pool or clubhouse area. The supervising adult will be held responsible for any damage caused by the minors under their care.
- **DESTRUCTION OF PROPERTY:** Intentional destruction of, or harm to park property, will be grounds for immediate ejection from the park. This includes any damage inflicted unintentionally by minors.
- **ALCOHOL:** Alcohol consumption is permitted for all campers over the legal age of 21. When consuming alcohol on property you are liable for your own safety and the safety of others. Do not drive on property (including golf carts or bicycles) during or after drinking. You are also liable for any destruction caused by you or your party. Please respect your neighbors and limit noise at all times.
- **RESPECTING OTHER CAMPSITES:** Respect social distancing and please do not cross over occupied camp sites.
- **RESPECTING OTHER CAMPERS:** Remember the Golden Rule and treat other campers the way you would like to be treated. Use of hate speech/hateful acts of any kind are absolutely prohibited
- **VISITORS:** All visitors should register in the campground office upon arrival and must pay an entrance fee of \$10 per day, per person. Any unregistered guests will be asked to leave immediately. Please inquire at office to register your guest, or call 850-463-4456.
- **CONDUCT:** Disorderly conduct, drunkenness, loud music, illegal drugs, obscene language, obnoxious, disruptive or vulgar behavior will not be tolerated on property.
- **LOCKING IN A CERTAIN LOT:** When booking, you are able to lock in in a specific site for an additional fee of \$15 per day. Otherwise, any site is subject to be being moved by management to maximize park occupancy.
- **EJECTION:** These park rules were created with the health, cleanliness, legality and welfare of all in mind. Any violations of the rules above are grounds for dismissal from the park.
- **REFUNDS:** If for any reason you are asked to leave either at time of check-in, or during your stay, or choose to leave early, no refund will be given.

By signing this document, I agree I was presented this document at check-in and further agree and carry responsibility for all persons and pets, (including minors and guests) staying at my campsite for the duration of our stay at Vacay Village of Pensacola, LLC.

Printed Name

Signature

Lot #

Date

***Please sign and return by email to info@vacayvillages.com or provide a signed copy to management upon arrival.**